1. Mary MacKillop College will only provide a letter of release to students before completing the first six months of their principal course in the following circumstances:
   a) The student has changed welfare and accommodation arrangements and is no longer within a reasonable travelling time of the school
   b) It has been agreed by the school the student would be better placed in a course that is not available at Mary MacKillop College.
   c) Any other reason stated in the policies of Mary MacKillop College.

2. Students under 18 years of age MUST also have:
   a) Written evidence that the student’s parent(s)/legal guardian supports the transfer
   b) Written confirmation that the new provider will accept responsibility for approving the student’s accommodation, support, and general welfare arrangements where the student is not living with a parent / legal guardian or a suitable nominated relative
   c) Evidence that the student is always in Department of Immigration approved welfare and accommodation arrangements.

3. Mary MacKillop College will NOT provide a letter of release to students before completing the first six months of their principal course in the following circumstances:
   a) The student’s progress is likely to be academically disadvantaged
   b) Mary MacKillop College is concerned that the student’s application to transfer is a consequence of the adverse influence of another party
   c) The student has not had sufficient time to settle into a new environment in order to make an informed decision about transfer
   d) The student has not accessed school support services which may assist with making adjustments to a new environment, including academic and personal counselling services
   e) School fees have not been paid for the current study period.

4. In order to apply for a letter of release, all students must first have a letter of offer from the receiving provider.

5. Applications to transfer to another registered provider may have visa implications. The student is advised to contact the Department of Immigration and Citizenship office as soon as possible to discuss any implications. The address of the nearest Office is: Ground Floor, 299 Adelaide Street, Brisbane 4000
   Tel: 131 881 and E: student.centre@immi.gov.au

6. If a Letter of Release is provided by Mary MacKillop College it will give information about whether the student has demonstrated a commitment to studies during the course, had a good attendance record for the course, and paid all fees for the course.

7. All applications for transfer will be considered within 20 working days and the applicant notified of the decision.

8. Students whose request for transfer has been refused will be notified in writing of the reasons for refusal and may appeal the decision in accordance with Mary MacKillop College’s complaints and appeals policy. The complaints and appeals policy is available at website: [http://www.mmc.qld.edu.au/pastoral/international.html](http://www.mmc.qld.edu.au/pastoral/international.html)