



Manage Tuition Payments From Anywhere

Offering you easy account access with FACTS

Between school and other activities, every spare minute counts. That's why we partner with FACTS to offer online tuition management you can access from anywhere. You'll have scheduled tuition payments and the option to manage your account from your phone, tablet, or computer whenever life gives you a free moment.

FACTS Confirmation Notice

Once your information is received and processed by FACTS, you will receive a confirmation notice via email or postal mail, which confirms your payment plan information. Please review it carefully for accuracy. Please contact our school or FACTS to discuss further.

Frequently Asked Questions

Is my information secure?

Yes. Your personal information, including payment information, is protected with the highest security standards in the industry. Learn more at FACTSmgt.com.au/about-us/security-compliance.

When will my payments be due?

Your payments are due. However, your financial institution will decide the time of day your payments are processed.

(Continued on back)

Discover infinite educational possibilities.

FACTSmgt.com.au | sales@FACTSmgt.com.au | 1300 FACTS1





Frequently Asked Questions (continued)

What happens when my payment falls on a weekend or a holiday?

Your payment will be processed on the next business day.

How do I manage my payment plan?

Our payment plans are designed around you, so you can manage tuition payments from anywhere. Use your phone, tablet, or computer to log in to your account at online.FACTSmgt.com. Please note: changes must be received by FACTS at least two (2) business days prior to your automatic payment date in order to affect the upcoming payment.

What is the cost to set up a payment plan?

All enrolment fees will be indicated upon setting up your payment plan. If applicable, the nonrefundable FACTS enrolment fee will be automatically processed within 14 days of your payment plan being posted to the FACTS system.

What happens if a payment is returned?

Returned payments may be subject to a FACTS returned payment fee. You will receive a returned payment notice with additional information on how and when the fee is due.

Who should I call if I have a question or concerns about my payment plan?

FACTS Customer Service on 1300 FACTS1 or 1300 322871

FACTS Customer Service

FACTS is committed to doing all they can to provide you with the highest quality customer service. Our dedicated team are available for phone support and online account access is available from any device.

For more information or to view your payment plan details, log into your account at online.factsmgt.com/SignIn.aspx

Discover infinite educational possibilities.

FACTSmgt.com.au | sales@FACTSmgt.com.au | 1300 FACTS1

